

## **Black Berry**

**Note:** While setup instructions are provided below, Gmail IMAP access is not [officially supported](#) for BlackBerry devices at this time.

To set up the BlackBerry's email client with Google Apps email (IMAP), just follow these steps:

1. On your BlackBerry device, navigate to your home screen
2. Select the icon that lets you set up email (this can be called **Setup, Setup Wizard, Email Setup, BlackBerry Set-up, E-mail settings, or Personal Email Set-up**)
3. Follow the setup instructions provided on your device to create a new e-mail account
4. Be sure to enter the following:
  - o Mail Server: `imap.gmail.com`
  - o Username: [your full Google Apps email address]
  - o Password: [your Google Apps password]
  - o IMAP Port: 993
5. Allow the system to add your account, but do not enter your Google Apps password into the utility boxes (this causes the system to default to POP3 instead of IMAP)
6. Select **Next**
7. Select **Next** again (bypassing the 'Additional Information Required' section)
8. Select your account type, then select **Next**  
You may encounter a 'We were unable to configure...' error. Select **I will provide the settings** to continue
9. Select the option that mentions 'IMAP/POP'
10. Select **I will provide the settings...**, then select **Next**
11. Select **Set up existing email account...**
12. Enter your Google Apps account information here, with 'imap.gmail.com' as your mail server
13. Select **Next**
14. Select **Save**

If setup is successful, you should receive a confirmation message and a new mailbox icon should appear on your device's home screen, labeled with your Google Apps email address.

If you encounter a problem during setup, please make sure you have [enabled IMAP in your main Google Apps Mail settings](#).

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If you encounter a problem during setup, please make sure you have [enabled IMAP in your main Gmail settings](#).